**Enterprise Resource Planning**

**NMIMS Centre for Distance and Online Education (NCDOE)**

**Internal Assignment Applicable for April 2025 Examination**

**1. Your organization is implementing an ERP system for the first time. However, the finance team is resistant to adopting the new system due to concerns about complexity. Discuss why it is important to provide training to the team members of Finance department. Discuss the benefits of ERP System and explain phased implementation of ERP.**

**Answer:**

**Introduction:**

The implementation of an ERP system in an organization, especially for the finance team, can be challenging due to resistance to change and concerns over system complexity. Providing training to the finance department is crucial to ensure smooth adoption, minimize errors, and maximize the benefits of the ERP system. By breaking the implementation into phases, the team can progressively adjust to the system, reducing the overwhelm of a sudden switch and providing continuous support to address challenges along the way.

Here we will discuss the importance of training, ERP benefits, and phased implementation.

**Importance of Providing Training to Finance Department Members:**

**This is partially solved sample answer**

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**2) AcademiGO is an emerging training company with few modules of HR and Finance for its operations of providing training for on-job training requirements of various companies. The specified functionalities only cater to a particular requirement with limited integration of functionalities. Most of the processes are complex and time consuming. They decided to reorganize its system and processes to improve its efficiency by adding more modules to ERP system with modules for all operations of the AcademiGO. Idea is to make it automated system and integrated, flexible, and scalable.**

**Discuss which other modules can be added to existing ERP system for AcademiGO with what functionalities and what could be the challenges in ERP implementation.**

**Answer:**

**Introduction:**

To help AcademiGO enhance its ERP system, additional modules can be integrated to cover all aspects of its operations. Adding these modules can significantly improve AcademiGO’s operations, making them more efficient, automated, and scalable. However, careful planning, stakeholder involvement, and addressing the challenges during the ERP implementation process will be critical for success. Here's a breakdown of the modules, their functionalities, and potential challenges in ERP implementation:

**Modules to Add to ERP System:**

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**3) ITThink is an IT Company with the motive of providing solutions to different Organisations by catering to their specific product related requirements. They have decided to implement ERP system in their organization to integrate the various business processes and to enhance the efficiency of the organization.**

**Considering the above scenario, discuss the following:**

**a) What could be the major reasons for ITThink to switch to ERP system?**

**Answer:**

**Introduction:**

Switching to an ERP system is a strategic move for ITThink that will help improve integration, efficiency, and decision-making across the organization, contributing to sustainable growth and enhanced competitiveness.

The major reasons for ITThink to switch to an ERP (Enterprise Resource Planning) system to integrate business processes and enhance organizational efficiency could include:

**1. Integration of Business Processes**

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**b) Discuss the need of vendor selection for ERP implementation.**

**Answer:**

**Introduction:**

Vendor selection is a critical step in the ERP implementation process, especially for an IT company like ITThink, which is aiming to integrate its business processes and enhance operational efficiency. The choice of the right ERP vendor will significantly impact the success of the implementation, the long-term usability of the system, and the overall return on investment. Here’s why vendor selection is essential:

**1. Ensuring Compatibility with Business Requirements**

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